

Tell your State Senator to support the NYS Call Center Bill



Call Your State Senator, Robert Ortt at **518-455-2024** and tell him:

“Support the NY Call Center Jobs Act (S.6282A) to end tax breaks for offshoring call center jobs.”

Before the full Senate can vote on it, the bill must pass in the 11 member Energy and Telecommunications Committee.

Sen. Ortt is on the committee. Urge him to stand up for good jobs now!

- **No state subsidies for corporations that send jobs overseas.** This bill would deny grants, loans, tax benefits, and state contracts to companies that offshore jobs.
- **New York needs high-quality jobs.** Verizon has outsourced DSL technical service calls and FiOS customer service work overseas to Mexico, Canada, the Philippines and India. We need to keep those jobs here.
- **Overseas Call Centers Fail to Protect Customer Data and Privacy.** Domestic call centers protect customer data better than overseas call centers. For example, a PricewaterhouseCoopers survey found that 83% of outsourcing companies in India surveyed had information security breaches during the previous year.

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